



# Your plug 'n' play supplier network.

Manage *your* jobs, *your* way  
using Wilbur's high performing,  
scalable supplier network.

# A faster, easier way to manage suppliers.

Managing your claims suppliers can be time consuming, costly and in many cases, risky. Credentialing, licensing, payments, quote comparisons and performance management cause you headaches that inevitably lead to longer cycle times.

**There's an easier way.** Wilbur provides a vetted, high-performing, compliant network of claims suppliers in a single platform. We've done all the hard work, so you can simply plug 'n' play to get started.

**No cost, no digital infrastructure setup and fewer headaches for everyone.**

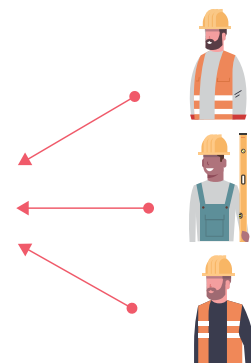
## WILBUR'S PLATFORM INCLUDES:

- ✓ Access to our entire supplier network
- ✓ Catastrophe scaling
- ✓ Ratings and performance management
- ✓ Supplier onboarding, vetting, compliance & credentialing
- ✓ Guidelines, training and best practices for suppliers
- ✓ Capacity management
- ✓ Smart allocation tools



**Insurers, TPAs and adjusters**

Need suppliers



**Suppliers**

Need work

✓ On-demand

✓ Self-service

✓ No cost\*\*

✓ Plug 'n' play

\*\* Clients pay for the services performed by the chosen suppliers, but pay nothing to access the supplier network.

## Your choice of suppliers.

Choose from our list of **40+ supplier types** to cover your locations.

- Asbestos
- Assessing
- Biohazard
- Builders
- Building Inspectors
- Decontamination
- Electricians
- Emergency Call Outs
- Engineers
- General Contractors
- Hygienists
- Leak Detection
- Maintenance
- Mould Treatment
- Plumbers
- Restorers
- Roof Inspectors
- Roof Tarping
- Roofers
- Site Securing
- Water Mitigation
- Plus many more...

# Why choose Wilbur?

Wilbur gives you direct access to a high performing and compliant network of suppliers who are driven by our competitive model to be their best, every time. Receive direct access to the platform and supplier network at no cost\*\*, all configured by industry experts who listen to your needs.



## We're here to help.

Our people guide you on the journey to ensure the best results - with 20+ years of experience, we know insurance and we know suppliers.



## \$0 cost. Yes, \$0!\*\*

Job fees are only charged to suppliers, upon completion of satisfactory work. You pay nothing to access the network.



## Less admin time.

Leave the payment processing, reporting and compliance to us so you can focus on what you do best.



## Scale fast.

Simply plug 'n' play into your core platform to get up and running in as little as a few hours.



### Faster claims.

Our insurance-compliant process keeps everyone informed, on task and on time. We make the complex, simple.



### Coverage & scalability.

We cover where you need coverage, we scale if you need to scale.



### Gain control.

Multiple workflow choices eg. do & charge (cost-plus), inspect & report, quote, competitive tender or direct allocations.



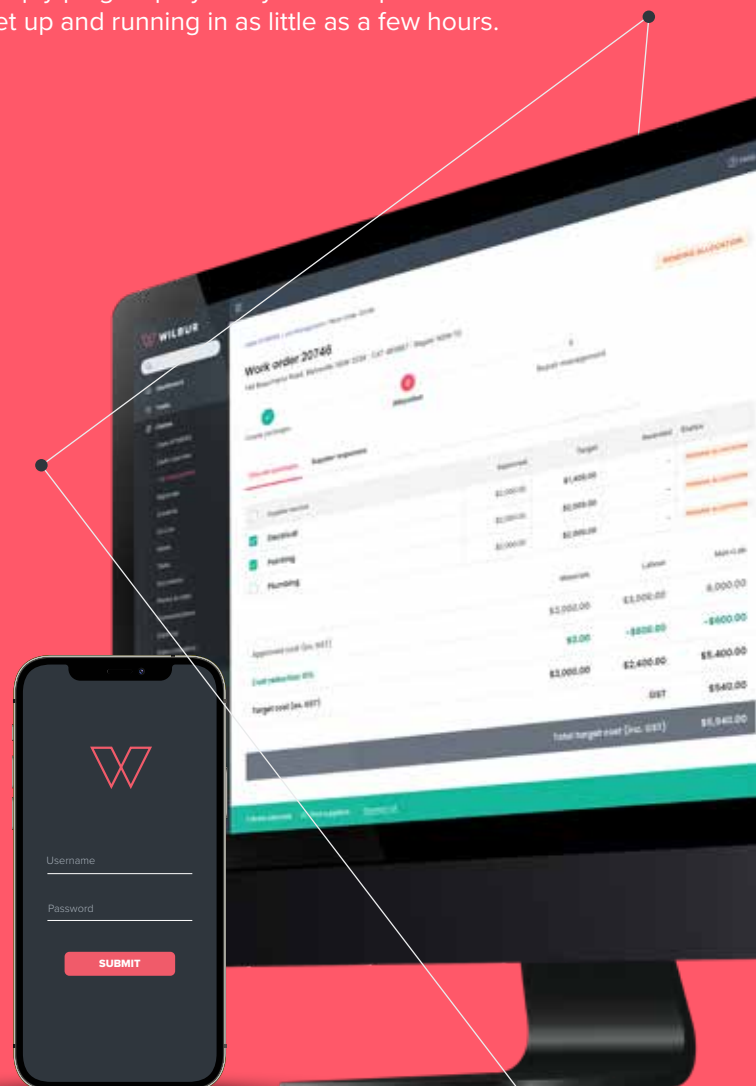
### Smart allocation.

Make real-time supplier selections for what is most important to you, right now - whether it's cost, rating or speed, the choice is yours.



### Happier customers.

Measure customer satisfaction with our supplier rating system.



\*\* Clients pay for the services performed by the chosen suppliers, but pay nothing to access the supplier network.

# Our report card.

**180k**

Jobs fulfilled across  
AU, NZ and USA<sup>^</sup>

**\$1.3b**

Payments processed across  
AU, NZ and USA<sup>^^</sup>

**4.8/5**

Average supplier  
performance rating<sup>\*</sup>

**\$0**

No cost for you to  
access the network<sup>\*\*</sup>



Vast geographical  
coverage

<sup>^</sup> As of March 2023. <sup>^^</sup> \$AUD as of March 2023. <sup>\*</sup> For AU, NZ and USA operations as of March 2023.  
<sup>\*\*</sup> Clients pay for the services performed by the chosen suppliers, but pay nothing to access the supplier network.



*“(They) have been wonderful to work with through this difficult time of hurricane repair.”*

**Policyholder**

*“Thank you so much for a job well done. Insured is very happy with all the work that was completed.”*

**Claims Handler**

*“Wonderful honest company! Did a beautiful job in my home. They are clean, efficient and work very hard. Their primary concern is customer satisfaction.”*

**Policyholder**



**WILBUR**



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